



Essential Listening Skills for Busy School Staff: What to Say When You Don't Know What to Say

Nick Luxmoore

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How do you listen effectively when you're already late for a meeting? How do you respond to a girl who's so angry that she's threatening to hit someone? Or to a boy who feels like giving up altogether? How do you listen, not only to students, but also to parents and to colleagues?

Whatever your role in school, listening will be at the heart of what you do. Your school will be measured, in part, by the quality of its daily relationships and those relationships will depend on how confidently people are able to listen to each other. This book answers all the difficult questions about how to listen, what to say, confidentiality and more. Helping with particular issues such as bullying, relationship difficulties, depression and self-harm is also covered.

With over 35 years' experience in a variety of school roles, Nick Luxmoore offers practical, realistic answers, advice and guidance. This book will be essential reading for teachers and non-teachers alike.

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